## **BANKING ON THEIR PEOPLE**

A regional credit union improves the remote work experience for their most important assets: their employees



## THE CHALLENGE:

OUTDATED, DIFFICULT PROCEDURES THAT HAMPERED PRODUCTIVITY



Time-consuming, error-prone processes, for deploying desktops to remote employees



Limited visibility into troubleshooting, resulting in increased time to resolution

## THE SOLUTION:

CONTROL AND FLEXIBILITY THROUGH ANYWHERE WORKSPACE



**Workspace ONE**, empowering a seamless, engaging employee experience simply and securely with any app, on any device, anywhere



**Horizon**, delivering virtual desktops and apps efficiently and securely from on-premises to the cloud



**ControlUp**, enabling detection, troubleshooting, and remediation of complex problems in real time



**App Volumes**, a portfolio of applications and user management solutions for Horizon, Citrix Virtual Apps and Desktops, and RDSH



## THE RESULTS

- Increased operational efficiency through automation and non-disruptive testing capabilities
- Improved management, visibility, and understanding of problems, leading to better troubleshooting and faster time to resolution
- Fewer challenges in the management of remote computers
- Consistent end user experience accessing virtual desktops and applications across devices

